

## UNIVERSITI KUALA LUMPUR BUSINESS SCHOOL

## FINAL EXAMINATION MARCH 2025 SEMESTER

**COURSE CODE** 

: EEB20803

**COURSE NAME** 

: INTERNATIONAL ADVERTISING & PROMOTIONS

PROGRAMME NAME

: BACHELOR OF BUSINESS ADMINISTRATION (HONS)

INTERNATIONAL BUSINESS

DATE

: 21 JUNE 2025

TIME

: 9.00 AM - 12.00 PM

DURATION

: 3 HOURS

## **INSTRUCTIONS TO CANDIDATES**

- 1. Please CAREFULLY read the instructions given in the question paper.
- 2. This question paper has information printed on both sides of the paper.
- 3. This question paper consists of TWO (2) Sections; Section A and Section B.
- 4. Answer ALL guestions in Section A and Section B.
- Please write your answers on the answer booklet provided.
- 6. All questions must be answered in **English** (any other language is not allowed).
- 7. This question paper must not be removed from the examination hall.

THERE ARE THREE (3) PAGES OF QUESTIONS, EXCLUDING THIS PAGE.

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SECTION A (Total: 40 marks)

**INSTRUCTION:** Answer ALL questions.

Please use the answer booklet provided.

Question 1

Sales promotions are often used in conjunction with advertising to enhance the overall

effectiveness of marketing campaigns and drive consumer action. Describe FIVE (5)

consumer-market sales promotion techniques commonly used by businesses to stimulate

consumer purchasing behavior.

(10 marks)

Question 2

Point-of-Purchase (POP) advertising plays a crucial role in influencing consumer decisions at

the retail level, especially during the final stage of the buying process. Identify FIVE (5) types

of Point-of-Purchase (POP) advertising used by retailers or marketers to attract customers

and promote products.

(10 marks)

**Question 3** 

Copy research is conducted to evaluate how well an advertisement delivers its message to

the intended audience before or after launch. Explain FIVE (5) advantages of conducting copy

research in advertising.

(10 marks)

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## **Question 4**

One of the key objectives of a message strategy is to persuade the consumer to take action or develop a favorable attitude toward the product or brand. Discuss **FIVE (5)** common methods used to achieve this persuasive objective in advertising.

(10 marks)

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SECTION B (Total: 60 marks)

**INSTRUCTION: Answer ALL questions.** 

Please use the answer booklet provided.

Question 1

Advertising plays a critical role in influencing consumer behavior throughout the purchase

decision-making process. Identify FIVE (5) key stages of the customer purchase process and

discuss the specific role that advertising plays at each stage. Support your discussion with

relevant examples.

(20 marks)

Question 2

When advertising in international markets, selecting the appropriate media channels is a

critical part of a company's promotional strategy. Explain FIVE (5) important criteria that an

international company must consider when selecting media channels for advertising abroad.

Provide relevant examples to support your answer.

(20 marks)

Question 3

Using a single advertising message across multiple countries may seem efficient, but it can

lead to mixed outcomes depending on the market. Evaluate FIVE (5) advantages of using a

standardized advertising campaign in global markets. Support your answer with relevant

examples.

(20 marks)

**END OF EXAMINATION PAPER**