

Title:

Terms and Condition of Services (T & C) for Drop Trailer Method (DTM) of Haulage Industry in Malaysia

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Abstract:

Haulage Industry has implemented the Terms and Condition (T & C) of services on drop trailer method (DTM) for prime movers and trailers. Haulage tariff is the condition of service used to charge for their operations and deliveries. The standard charges that stated in the terms and conditions consists of the haulage rates, trailer, detention charges, driver overtimes, Fuel Adjustment Factor (FAF), toll charges and other matters requested by their customers. The terms and conditions of services are to address on DTM issues such as maximize trailers' utilization. The T&C is an important mechanism to ensure that users uphold the contract as stipulated in the T&C towards the requests made. The hauliers are concerned on their trailers' utilization, hence the implementation of T & C will be effective and benefiting from the reduction of lost times and costs. It also improves the deployments towards better managing of the trailers' detention in future.